



How to make a complaint

NE Youth is committed to providing a high quality service to the individuals we work with and we will always endeavour to resolve complaints at the earliest possible opportunity.

If you would like to make a complaint please contact the Head of Operations on 0191 272 7494 in the first instance who will work with you to resolve the problem. If, after this stage, you are still not happy with the response you have been given, please put your complaint in writing to:

Chief Executive
NE Youth
34 Grainger Park Road
Newcastle Upon Tyne
NE4 8RY